



Miller Pipeline Corp.

DIRECTOR OF CORPORATE QA/QC

Miller Pipeline is a GROWING multi-state underground construction company looking for support in our corporate office located in Indianapolis, IN.

The role of the Director of Corporate QA/QC is to establish a corporate quality assurance system and team that promotes customer satisfaction and assures best in class performance and adherence to construction procedures and practices. This position will champion continuous improvement efforts and initiatives to establish an effective Quality Management System (QMS); initiate and implement quality improvement activities as appropriate (e.g., Kaizen, Six Sigma) to raise the performance of the company services. The Director will also educate and train employees as to their impact in the quality management system.

Essential Duties/Responsibilities:

- Develop, implement, manage and integrate a QMS for all operational areas of the company.
- Serve as the primary quality control resource for problem identification, resolution, and continuous improvement.
- Provide leadership and direction for quality control personnel on a day-to-day basis.
- Design, implement and document procedures for process control, process improvement and inspection.
- Establish and implement metrics (process capability, control charts, measurement quality) for monitoring system effectiveness.
- Perform root-cause analysis and other problem solving activities to identify effective corrective actions and process improvements.
- Establish collection and analysis systems of statistical data to predict trends that will affect improvement of service quality.
- Develop quality planning methods for all service lines
- Work in conjunction with compliance, safety and customer personnel to certify workforce and adherence to all customer pipeline installation standards and procedures.

- Interact with customers to identify opportunities to improve quality and establish feedback.
- Oversee calibration and testing programs.
- Report to management on quality issues and trends.
- Participate in internal and external quality audits.
- Interface with customer quality representatives concerning problems with quality control and assure that effective corrective action is implemented.
- Other duties as assigned.

Education/Experience:

- BS/BA in Mechanical Engineering, Electrical Engineering, Construction Engineering, Business Administration, or related field.
- 5+ years experience in QA systems implementation and management
- Experience in the utility industry preferred.

OVERNIGHT TRAVEL IS REQUIRED

To Apply:

Send cover letter and resumes to:

E-mail: careers@millerpipeline.com

Fax: 317-293-8502 ATTN: HR

EEO/Drug Free